

ATM - Karthik Devaraj & Friends Music Concert, July 13, 2024

1. Do I get a discount if I am a member of ATM?

Yes. ATM Members get a 10% discount with the code **ATM-Member10**.

2. Where do I key in the discount code?

As part of the last step to check out, key in the discount code



3. Do my visiting parents qualify for a member price?

Yes. Your immediate family and visiting parents alone qualify for a member price.

4. As a non-member do I get the discounted price?

Non-members shall get a discounted price if booked in groups of 10 or more. Please contact <u>innisai@atlantatamilmandram.org</u> to avail of the discounted price if you are booking in groups of 10 or more. We however strongly encourage you to become a member of ATM to take advantage of year-round events at ATM.

5. Do I have to pay for my children?

There is no charge for Children 4 and under. Children 5 and above need to pay the full ticket price to reserve a seat.

6. What happens if I apply a member promo code though I am a non-member of ATM?

Member validations will be done periodically and if there are any discrepancies, an ATM team member will reach out to you and request you to either pay the difference or to become an ATM member. Please note that member validations will also happen on the day of the event and check-in may get delayed if not addressed before.

7. How do I know which seats/rows are available?

From <u>https://atlantatamilmandram.org/innisai/</u> page, click on "Click Here to Get tickets for Karthik Devaraj Music Concert. Under the ticket type section, click on "View Seating Map"

Ticket Type		
VIP	Premium	Basic
Seating Zone		
УК	Premium	
Seat		
Balcony-L16		~
View seating map		

8. How are the tickets distributed?

Tickets will be E-mailed to the E-mail address provided during ticket booking. You should receive an E-mail within a few minutes of booking. Sample screenshot below.

Desiconnectevents

Thank you for your purchase!



9. Where do I see the refund policy and terms/conditions?

From <u>https://atlantatamilmandram.org/innisai/</u> page, click on "Click Here to Get tickets for Karthik Devaraj Music Concert". Scroll down on the right side of the page to view the Terms and Conditions.

Terms & Conditions:

1. Tickets once purchased cannot be modified or cancelled. Refunds will be initiated only in case of event cancellation.

2. Service fee per ticket may be levied. Please check the total amount before payment.

3. Organizers hold the right to deny late entry to the event. Hence, we recommend reaching the venue an hour before the event starts to ensure smooth entry.

10. Will there be a food sale at the concert?

Tea and Snacks will be available for purchase before the concert starts. During the concert, there will be no sale of Tea or Snacks. After the event, there will be boxed dinners for sale. You may also book a boxed dinner in advance. Further details on this will be released shortly.